

PEOPLE. PASSION. PERFORMANCE.

A Veteran Serving Veterans



Ryan Mock

Field Service Technician, Joerns Healthcare
Milwaukee, WI area

2013 – present

Army National Guard, 2000 – 2004

Served in Operation Homeland Security

“...I love that I get to take care of fellow Veterans at VA hospitals.”

“I absolutely love my job. It is very rewarding. I love the interaction with people—the customers and the patients, and I love that I get to take care of fellow Veterans at VA hospitals.

“Every day I help someone. I was at one facility and a patient wasn’t happy with his wheelchair. Although it wasn’t one of our wheelchairs, I fixed it for him and he was so thankful and complimentary. I got kind of emotional knowing his equipment would perform better for him.

“Another patient was self-conscious and didn’t connect with many people. But over a few visits we built a bond, and then whenever she saw me working in her facility she would stop and ask me how I was doing. These are the instances that make the job so worthwhile.

“Some values from the Army that I feel not only prepared me for this job but have helped me in it are selfless service, loyalty, integrity, and honesty. Selfless service taught me how to put others before myself without thinking, which helps me put the customers’ and patients’ needs first. Integrity and honesty go hand in hand and truly help with the day-to-day aspects of the job. And of course loyalty to the company, the customers and the patients. All of these help me do everything I can to ensure our customers’ needs are met.”

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Veteran Finds A Rewarding Career At Joerns



Kevin Perchalski

Field Operations Manager, Joerns Healthcare

Oklahoma City, OK

2006 – present

United States Air Force, 2002 – 2006

Worked on nuclear missiles

“I’m always on the move...I love the freedom.”

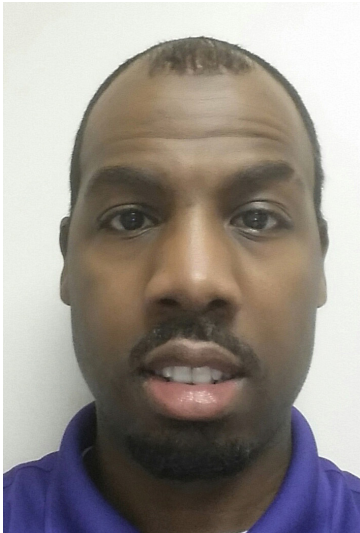
“I wouldn’t be where I am today if I didn’t serve in the military. I was a shy person who didn’t talk much, but serving in the Air Force gave me confidence. After the military I started here as a Field Service Technician and after six months was promoted to Field Operations Manager. That wouldn’t have happened without my newfound confidence.”

Today, Kevin oversees five warehouses and sixteen Field Service Technicians in five different cities. And he’s still growing professionally. “Joerns offers free training courses like Microsoft training programs. It’s great. I also like that we have a lot of teamwork in this company.

“I can honestly say it’s never boring. I get to see different people at a lot of different facilities. I get to work with different people all the time. I’m not stuck in an office all day. I’m always on the move, driving to my locations. I love the freedom.”

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The Military Prepared Kyle To Be A Field Service Technician



Kyle Frazier

Field Service Technician, Joerns Healthcare

Philadelphia, PA

2005 – present

United States Army, 2000 – 2005

Served in Iraq and Korea

“I’m proud to be a Veteran and a Field Service Tech.”

“I like working at Joerns. I like that I get to work by myself a lot, and at the same time, I get to meet a lot of different people from different backgrounds. I get to serve fellow Veterans at VA hospitals, and I get to see different places in the region. It’s always different—I don’t get bored with this job.

“The military definitely helped me transition into the medical field, because I have to communicate constantly, and when things don’t go as expected, I have to adjust quickly while being professional. It also takes a lot of dedication and that requires a special kind of person. I’m proud to be a Veteran and a Field Service Tech.”