

Product Retirement Notice

PRN #[210915-001]

21 September 2015

Joerns Healthcare Announces Limited Retirement Mode Plan for BioClinic Foam Mattresses without Fire Barrier

This notice serves as formal communication of Joerns Healthcare, Inc.'s intent to initiate the Limited Retirement Mode (LRM) notification for the following products and all related configurations and packages. Limited Retirement Mode is a statement by the company that it will no longer manufacture or develop enhancements for these products. Depending on inventory, technical capability, and customer demand Joerns will continue to offer support agreements on products in LRM. The following products are affected:

- All BioClinic Foam Mattresses without a Fire Barrier
 - BioClinic Basic
 - BioClinic Deluxe
 - BioClinic Elite
 - DermaTech
 - BodyWrap
 - Imprint

This retirement notice attempts to identify all SKUs affected by the discontinuation of these select BioClinic Foam Mattresses. It is possible that some part numbers were missed in the list provided. Joerns reserves the right to include omitted SKUs if they are related to the products listed above, even if the SKU is not specifically listed in the notice. Those omitted SKUs are subject to the terms specified within this document. If you are unsure of a specific SKU, please contact your Joerns representative for clarification.

Impacted SKU's and Recommended Replacement Products:

Current SKU	New SKU	Description
BBP3576NZ	BBP3576NZBA	BIOCLINIC BASIC 35X76X6 NYL FB
BBP3576SZ	BBP3576SZBA	BIOCLINIC BASIC 35X76 MATT; STR; W/ FB
BBP3580NZ	BBP3580NZBA	BIOCLINIC BASIC 35X80X6 NYL FB
BBP3580SZ	BBP3580SZBA	BIOCLINIC BASIC 35X80 MATT; STR; W/ FB
BBP3584NZ	BBP3584NZBA	BIOCLINIC BASIC 35X84X6 NYL FB
BBP3584SZ	BBP3584SZBA	BIOCLINIC BASIC 35X84 MATT; STR; W/ FB
BBS3576NZ	BBS3576NZBA	BIOCLINIC BASIC SW 35X76X6 NYL FB
BBS3576SZ	BBS3576SZBA	BIOCLINIC BASIC 35X76 W/ SW; STR; W/ F
BBS3580NZ	BBS3580NZBA	BIOCLINIC BASIC SW 35X80X6 NYL FB
BBS3580SZ	BBS3580SZBA	BIOCLINIC BASIC 35X80 W/ SW; STR; W/ F
BBS3584NZ	BBS3584NZBA	BIOCLINIC BASIC SW 35X84X6 NYL FB
BBS3584SZ	BBS3584SZBA	BIOCLINIC BASIC 35X84 W/ SW; STR; W/ F
BDP3576NZ	BDP3576NZBA	BIOCLINIC DELUXE 35X76 MATT; NYL; W/ F
BDP3576SZ	BDP3576SZBA	BIOCLINIC DELUXE 35X76X6 STRETCH FB
BDP3580NZ	BDP3580NZBA	BIOCLINIC DELUXE 35X80 MATT; NYL; W/ F
BDP3580SZ	BDP3580SZBA	BIOCLINIC DELUXE 35X80X6 STRETCH FB
BDP3584NZ	BDP3584NZBA	BIOCLINIC DELUXE 35X84 MATT; NYL; W/ F
BDP3584SZ	BDP3584SZBA	BIOCLINIC DELUXE 35X84X6 STRETCH FB
BDP3976NZ	BDP3976NZBA	BIOCLINIC DELUXE 39X76 MATT; NYL; W/ F
BDP3976SZ	BDP3976SZBA	BIOCLINIC DELUXE 39X76 MATT; STR; W/ F
BDP3980NZ	BDP3980NZBA	BIOCLINIC DELUXE 39X80 MATT; NYL; W/ F
BDP3980SZ	BDP3980SZBA	BIOCLINIC DELUXE 39X80 MATT; STR; W/ F

Current SKU	New SKU	Description
BDP3984NZ	BDP3984NZBA	BIOCLINIC DELUXE 39X84 MATT; NYL; W/ F
BDP3984SZ	BDP3984SZBA	BIOCLINIC DELUXE 39X84 MATT; STR; W/ F
BDP4276NZ	BDP4276NZBA	BIOCLINIC DELUXE 42X76 MATT; NYL; W/ F
BDP4276SZ	BDP4276SZBA	BIOCLINIC DELUXE 42X76 MATT; STR; W/ F
BDP4280NZ	BDP4280NZBA	BIOCLINIC DELUXE 42X80 MATT; NYL; W/ F
BDP4280SZ	BDP4280SZBA	BIOCLINIC DELUXE 42X80 MATT; STR; W/ F
BDP4284NZ	BDP4284NZBA	BIOCLINIC DELUXE 42X84 MATT; NYL; W/ F
BDP4284SZ	BDP4284SZBA	BIOCLINIC DELUXE 42X84 MATT; STR; W/ F
BDS3576NZ	BDS3576NZBA	BIOCLINIC DELUXE 35X76 W/ SW; NYL; W/
BDS3576SZ	BDS3576SZBA	BIOCLINIC DELUXE SW 35X76X6 STRETCH FB
BDS3580NZ	BDS3580NZBA	BIOCLINIC DELUXE 35X80 W/ SW; NYL; W/
BDS3580SZ	BDS3580SZBA	BIOCLINIC DELUXE SW 35X80X6 STRETCH FB
BDS3584NZ	BDS3584NZBA	BIOCLINIC DELUXE 35X84 W/ SW; NYL; W/
BDS3584SZ	BDS3584SZBA	BIOCLINIC DELUXE SW 35X84X6 STRETCH FB
BDS3976NZ	BDS3976NZBA	BIOCLINIC DELUXE 39X76 W/ SW; NYL; W/
BDS3976SZ	BDS3976SZBA	BIOCLINIC DELUXE 39X76 W/ SW; STR; W/
BDS3980NZ	BDS3980NZBA	BIOCLINIC DELUXE 39X80 W/ SW; NYL; W/
BDS3980SZ	BDS3980SZBA	BIOCLINIC DELUXE 39X80 W/ SW; STR; W/
BDS3984NZ	BDS3984NZBA	BIOCLINIC DELUXE 39X84 W/ SW; NYL; W/
BDS3984SZ	BDS3984SZBA	BIOCLINIC DELUXE 39X84 W/ SW; STR; W/
BDS4276NZ	BDS4276NZBA	BIOCLINIC DELUXE 42X76 W/ SW; NYL; W/
BDS4276SZ	BDS4276SZBA	BIOCLINIC DELUXE 42X76 W/ SW; STR; W/
BDS4280NZ	BDS4280NZBA	BIOCLINIC DELUXE 42X80 W/ SW; NYL; W/
BDS4280SZ	BDS4280SZBA	BIOCLINIC DELUXE 42X80 W/ SW; STR; W/
BDS4284NZ	BDS4284NZBA	BIOCLINIC DELUXE 42X84 W/ SW; NYL; W/
BDS4284SZ	BDS4284SZBA	BIOCLINIC DELUXE 42X84 W/ SW; STR; W/
BEP3576NZ	BEP3576NZBA	BIOCLINIC ELITE 35X76 MATT; NYL; W/ FB
BEP3576SZ	BEP3576SZBA	BIOCLINIC ELITE 35X76X6.5 STRETCH FB
BEP3580NZ	BEP3580NZBA	BIOCLINIC ELITE 35X80 MATT; NYL; W/ FB
BEP3580SZ	BEP3580SZBA	BIOCLINIC ELITE 35X80X6.5 STRETCH FB
BEP3584NZ	BEP3584NZBA	BIOCLINIC ELITE 35X84 MATT; NYL; W/ FB
BEP3584SZ	BEP3584SZBA	BIOCLINIC ELITE 35X84X6.5 STRETCH FB
BEP3976NZ	BEP3976NZBA	BIOCLINIC ELITE 39X76 MATT; NYL; W/ FB
BEP3976SZ	BEP3976SZBA	BIOCLINIC ELITE 39X76 MATT; STR; W/ FB
BEP3980NZ	BEP3980NZBA	BIOCLINIC ELITE 39X80 MATT; NYL; W/ FB
BEP3980SZ	BEP3980SZBA	BIOCLINIC ELITE 39X80 MATT; STR; W/ FB
BEP3984NZ	BEP3984NZBA	BIOCLINIC ELITE 39X84 MATT; NYL; W/ FB
BEP3984SZ	BEP3984SZBA	BIOCLINIC ELITE 39X84 MATT; STR; W/ FB
BEP4276NZ	BEP4276NZBA	BIOCLINIC ELITE 42X76 MATT; NYL; W/ FB
BEP4276SZ	BEP4276SZBA	BIOCLINIC ELITE 42X76 MATT; STR; W/ FB
BEP4280NZ	BEP4280NZBA	BIOCLINIC ELITE 42X80 MATT; NYL; W/ FB
BEP4280SZ	BEP4280SZBA	BIOCLINIC ELITE 42X80 MATT; STR; W/ FB
BEP4284NZ	BEP4284NZBA	BIOCLINIC ELITE 42X84 MATT; NYL; W/ FB

Current SKU	New SKU	Description
BEP4284SZ	BEP4284SZBA	BIOCLINIC ELITE 42X84 MATT; STR; W/ FB
BES3576NZ	BES3576NZBA	BIOCLINIC ELITE 35X76 W/ SW; NYL; W/ F
BES3576SZ	BES3576SZBA	BIOCLINIC ELITE SW 35X76X6.5 STRETCH FB
BES3580NZ	BES3580NZBA	BIOCLINIC ELITE 35X80 W/ SW; NYL; W/ F
BES3580SZ	BES3580SZBA	BIOCLINIC ELITE SW 35X80X6.5 STRETCH FB
BES3584NZ	BES3584NZBA	BIOCLINIC ELITE 35X84 W/ SW; NYL; W/ F
BES3584SZ	BES3584SZBA	BIOCLINIC ELITE SW 35X84X6.5 STRETCH FB
BES3976NZ	BES3976NZBA	BIOCLINIC ELITE 39X76 W/ SW; NYL; W/ F
BES3976SZ	BES3976SZBA	BIOCLINIC ELITE 39X76 W/ SW; STR; W/ F
BES3980NZ	BES3980NZBA	BIOCLINIC ELITE 39X80 W/ SW; NYL; W/ F
BES3980SZ	BES3980SZBA	BIOCLINIC ELITE 39X80 W/ SW; STR; W/ F
BES3984NZ	BES3984NZBA	BIOCLINIC ELITE 39X84 W/ SW; NYL; W/ F
BES3984SZ	BES3984SZBA	BIOCLINIC ELITE 39X84 W/ SW; STR; W/ F
BES4276NZ	BES4276NZBA	BIOCLINIC ELITE 42X76 W/ SW; NYL; W/ F
BES4276SZ	BES4276SZBA	BIOCLINIC ELITE 42X76 W/ SW; STR; W/ F
BES4280NZ	BES4280NZBA	BIOCLINIC ELITE 42X80 W/ SW; NYL; W/ F
BES4280SZ	BES4280SZBA	BIOCLINIC ELITE 42X80 W/ SW; STR; W/ F
BES4284NZ	BES4284NZBA	BIOCLINIC ELITE 42X84 W/ SW; NYL; W/ F
BES4284SZ	BES4284SZBA	BIOCLINIC ELITE 42X84 W/ SW; STR; W/ F
DTF3576NS	DTF3576NSBA	DERMATECH SYSTEM 35X76X6 NYL, SEWN FB
DTF3580NS	DTF3580NSBA	DERMATECH 35X80X6 NYL, SEWN FB
DTF3584NS	DTF3584NSBA	DERMATECH SYSTEM 35X84X6 NYL, SEWN FB
DTF3676NS	DTF3676NSBA	DERMATECH 36X76.5X6 NYL, SEWN FB
DTF3680NS	DTF3680NSBA	DERMATEC 36X80.5X6 NYL, SEWN FB
DTF3684NS	DTF3684NSBA	DERMATECH 36X84.5X6 NYL, SEWN FB
DTF3776NS	DTF3776NSBA	DERMATECH, 36.25X78X6, NYL, SEWN FB
DTF3780NS	DTF3780NSBA	DERMATECH, 36.25X82X6, NYL, SEWN FB
DTF3784NS	DTF3784NSBA	DERMATECH, 36.25X86X6, NYL, SEWN FB
DTS3576NZ	DTS3576NZBA	DERMATECH SW,35X76X6, NYL, FB
DTS3580NZ	DTS3580NZBA	DERMATECH SW,35X80X6, NYL, FB
DTS3584NZ	DTS3584NZBA	DERMATECH SW,35X84X6, NYL, FB
DTS3676NZ	DTS3676NZBA	DERMATECH SW,36X76.5X6, NYL, FB
DTS3680NZ	DTS3680NZBA	DERMATECH SW,36X80.5X6, NYL, FB
DTS3684NZ	DTS3684NZBA	DERMATECH SW,36X84.5X6, NYL, FB
DTS3776NZ	DTS3776NZBA	DERMATECH SW36.25X78X6, NYL, FB
DTS3780NZ	DTS3780NZBA	DERMATECH SW36.25X82X6, NYL, FB
DTS3784NZ	DTS3784NZBA	DERMATECH SW36.25X86X6, NYL, FB
BWP3576NZ	BWP3576NZBA	BODYWRAP PLUS 35X76X6, NYL, FB
BWP3576SZ	BWP3576SZBA	BODYWRAP PLUS 35X76X6, STR, FB
BWP3580NZ	BWP3580NZBA	BODYWRAP PLUS 35X80 NYL, FB
BWP3580SZ	BWP3580SZBA	BODYWRAP PLUS 35 X 80, STR, FB
BWP3584NZ	BWP3584NZBA	BODYWRAP PLUS 35X84X6, NYL, FB
BWP3584SZ	BWP3584SZBA	BODYWRAP PLUS 35X84X6, STR, FB

Current SKU	New SKU	Description
BWP3676NZ	BWP3676NZBA	BODY WRAP PLUS,36X76.5, NYL, FB
BWP3676SZ	BWP3676SZBA	BODYWRAP PLUS,36X76.5, STR, FB
BWP3680NZ	BWP3680NZBA	BODY WRAP PLUS,36X80.5, NYL, FB
BWP3680SZ	BWP3680SZBA	BODY WRAP PLUS,36X80.5, STR, FB
BWP3684NZ	BWP3684NZBA	BODY WRAP PLUS,36X84.5, NYL, FB
BWP3684SZ	BWP3684SZBA	BODY WRAP PLUS,36X84.5, STR, FB
BWP3776NZ	BWP3776NZBA	BODY WRAP PLUS,36.25X78, NYL, FB
BWP3776SZ	BWP3776SZBA	BODY WRAP PLUS,36.25X78, STR, FB
BWP3780NZ	BWP3780NZBA	BODY WRAP PLUS,36.25X82, NYL, FB
BWP3780SZ	BWP3780SZBA	BODY WRAP PLUS,36.25X82, STR, FB
BWP3784NZ	BWP3784NZBA	BODY WRAP PLUS,36.25X86, NYL, FB
BWP3784SZ	BWP3784SZBA	BODY WRAP PLUS,36.25X86, STR, FB
BWS3576NZ	BWS3576NZBA	BODY WRAP PLUS SW,35X76, NYL, FB
BWS3576SZ	BWS3576SZBA	BODY WRAP PLUS SW,35X76, STR, FB
BWS3580NZ	BWS3580NZBA	BODY WRAP PLUS SW,35X80, NYL, FB
BWS3580SZ	BWS3580SZBA	BODY WRAP PLUS SW,35X80, STR, FB
BWS3584NZ	BWS3584NZBA	BODY WRAP PLUS SW,35X84, NYL, FB
BWS3584SZ	BWS3584SZBA	BODY WRAP PLUS SW,35X84, STR, FB
BWS3676NZ	BWS3676NZBA	BODY WRAP PLUS SW,36X76.5, NYL, FB
BWS3676SZ	BWS3676SZBA	BODY WRAP PLUS SW,36X76.5, STR, FB
BWS3680NZ	BWS3680NZBA	BODY WRAP PLUS SW,36X80.5, NYL, FB
BWS3680SZ	BWS3680SZBA	BODY WRAP PLUS SW,36X80.5, STR, FB
BWS3684NZ	BWS3684NZBA	BODY WRAP PLUS SW,36X84.5, NYL, FB
BWS3684SZ	BWS3684SZBA	BODY WRAP PLUS SW,36X84.5, STR, FB
BWS3776NZ	BWS3776NZBA	BODY WRAP PLUS SW,36.25X78, NYL, FB
BWS3776SZ	BWS3776SZBA	BODY WRAP PLUS SW,36.25X78, STR, FB
BWS3780NZ	BWS3780NZBA	BODY WRAP PLUS SW,36.25X82, NYL, FB
BWS3780SZ	BWS3780SZBA	BODY WRAP PLUS SW,36.25X82, STR, FB
BWS3784NZ	BWS3784NZBA	BODY WRAP PLUS SW,36.25X86, NYL, FB
BWS3784SZ	BWS3784SZBA	BODY WRAP PLUS SW,36.25X86, STR, FB
IMF3576NZ	IMF3576NZBA	IMPRINT MATT,35X76X6, NYL, FB
IMF3576SZ	IMF3576SZBA	IMPRINT,MATT,35X76,STR, STR, FB
IMF3580NZ	IMF3580NZBA	IMPRINT MATT,35X80X6, NYL, FB
IMF3580SZ	IMF3580SZBA	IMPRINT,MATT,35X80,STR, STR, FB
IMF3584NZ	IMF3584NZBA	IMPRINT MATT,35X84X6, NYL, FB
IMF3584SZ	IMF3584SZBA	IMPRINT,MATT,35X84,STR, STR, FB
IMF3676NZ	IMF3676NZBA	IMPRINT MATT,36X76.5, NYL, FB
IMF3676SZ	IMF3676SZBA	IMPRINT MATT,36X76.5, STR, FB
IMF3680NZ	IMF3680NZBA	IMPRINT MATT,36X80.5, NYL, FB
IMF3680SZ	IMF3680SZBA	IMPRINT MATT,36X80.5, STR, FB
IMF3684NZ	IMF3684NZBA	IMPRINT MATT,36X84.5, NYL, FB
IMF3684SZ	IMF3684SZBA	IMPRINT MATT,36X84.5, STR, FB
IMF3776NZ	IMF3776NZBA	IMPRINT MATT,36.25X78, NYL, FB

Current SKU	New SKU	Description
IMF3776SZ	IMF3776SZBA	IMPRINT MATT,36.25X78, STR, FB
IMF3780NZ	IMF3780NZBA	IMPRINT MATT,36.25X82, NYL, FB
IMF3780SZ	IMF3780SZBA	IMPRINT MATT,36.25X82, STR, FB
IMF3784NZ	IMF3784NZBA	IMPRINT MATT,36.25X86, NYL, FB
IMF3784SZ	IMF3784SZBA	IMPRINT MATT,36.25X86, STR, FB
IMP3576NZ	IMP3576NZBA	IMPRINT PERIMETER,35X76, NYL, FB
IMP3576SZ	IMP3576SZBA	IMPRINT PERIMETER,35X76, STR, FB
IMP3580NZ	IMP3580NZBA	IMPRINT PERIMETER,35X80, NYL, FB
IMP3580SZ	IMP3580SZBA	IMPRINT PERIMETER,35X80, STR, FB
IMP3584NZ	IMP3584NZBA	IMPRINT PERIMETER,35X84, NYL, FB
IMP3584SZ	IMP3584SZBA	IMPRINT PERIMETER,35X84, STR, FB
IMP3676NZ	IMP3676NZBA	IMPRINT PERI,36X76.5, NYL, FB
IMP3676SZ	IMP3676SZBA	IMPRINT PERI,36X76.5, STR, FB
IMP3680NZ	IMP3680NZBA	IMPRINT PERI,36X80.5, NYL, FB
IMP3680SZ	IMP3680SZBA	IMPRINT PERI,36X80.5, STR, FB
IMP3684NZ	IMP3684NZBA	IMPRINT PERI,36X84.5, NYL, FB
IMP3684SZ	IMP3684SZBA	IMPRINT PERI,36X84.5, STR, FB
IMP3776NZ	IMP3776NZBA	IMPRINT PERI,36.25X78, NYL, FB
IMP3776SZ	IMP3776SZBA	IMPRINT PERI,36.25X78, STR, FB
IMP3780NZ	IMP3780NZBA	IMPRINT PERI,36.25X82, NYL, FB
IMP3780SZ	IMP3780SZBA	IMPRINT PERI,36.25X82, STR, FB
IMP3784NZ	IMP3784NZBA	IMPRINT PERI,36.25X86, NYL, FB
IMP3784SZ	IMP3784SZBA	IMPRINT PERI,36.25X86, STR, FB
IMS3576NZ	IMS3576NZBA	IMPRINT PERI SW,35X76, NYL, FB
IMS3576SZ	IMS3576SZBA	IMPRINT PERI SW,35X76, STR, FB
IMS3580NZ	IMS3580NZBA	IMPRINT PERI SW,35X80, NYL, FB
IMS3580SZ	IMS3580SZBA	IMPRINT PERI SW,35X80, STR, FB
IMS3584NZ	IMS3584NZBA	IMPRINT PERI SW,35X84, NYL, FB
IMS3584SZ	IMS3584SZBA	IMPRINT PERI SW,35X84, STR, FB
IMS3676NZ	IMS3676NZBA	IMPRINT PERI SW,36X76.5, NYL, FB
IMS3676SZ	IMS3676SZBA	IMPRINT PERI SW,36X76.5, STR, FB
IMS3680NZ	IMS3680NZBA	IMPRINT PERI SW,36X80.5, NYL, FB
IMS3680SZ	IMS3680SZBA	IMPRINT PERI SW,36X80.5, STR, FB
IMS3684NZ	IMS3684NZBA	IMPRINT PERI SW,36X84.5, NYL, FB
IMS3684SZ	IMS3684SZBA	IMPRINT PERI SW,36X84.5, STR, FB
IMS3776NZ	IMS3776NZBA	IMPRINT PERISW,36.25X78, NYL, FB
IMS3776SZ	IMS3776SZBA	IMPRINT PERISW,36.25X78, STR, FB
IMS3780NZ	IMS3780NZBA	IMPRINT PERISW,36.25X82, NYL, FB
IMS3780SZ	IMS3780SZBA	IMPRINT PERISW,36.25X82, STR, FB
IMS3784NZ	IMS3784NZBA	IMPRINT PERISW,36.25X86, NYL, FB
IMS3784SZ	IMS3784SZBA	IMPRINT PERISW,36.25X86, STR, FB

*Contact your Joerns representative to discuss replacement options that would best fit your requirements.

Regions Affected:

- Asia Pacific (AP) Europe, Middle East, Africa (EMEA)
 Latin America (LA) North America (NA)

Channels Affected:

- Acute (AC) Veterans Affairs (VA)
 Post Acute (PA) Home Care (HC)

Reason for Retirement:

The revised TB 117-2013 regulation has changed requirements for the “smolder test” that can now be met without the addition of flame retardant (FR) chemicals to the foam. Aligning with the EPA’s position on the health and environmental effects associated with the use of FR, Joerns Healthcare has moved away from FR’s in all of our foam products including the foam mattresses. The removal of the FR from these surfaces will lead to a product that contains fewer impurities with potential positive impacts on the performance of the mattresses including better resiliency, less chemical exposure for the patient, and a more durable product. However, to meet the requirements of fire standards, all mattresses will now require a fire barrier as a standard feature. Each of the recommended replacement products are clinically equivalent to the non-barrier surfaces being replaced.

Timeline of Events:

Active Retirement Mode	Joerns will no longer manufacture the noted SKUs after this date.	1 July 2015
Limited Retirement Mode	Joerns will no longer sell the noted SKUs after this date.	1 October 2015
End of Service	Joerns will no longer offer service parts for the product after this date.	1 October 2016

Service and Warranty:

Joerns will maintain our commitment to our customers by supporting and servicing discontinued product at all domestic service centers throughout the life of all warranties in place, as long as the required parts are commercially available. Joerns reserves the exclusive right to provide an equivalent replacement part during the warranty period if the required part is no longer available.

Contact:

Joerns Healthcare is committed to providing you with a superior level of customer service. Please contact a Joerns customer care representative for additional information regarding this communication.

All official End of Life notifications and phase information is posted on the support area of our website at: <http://www.joerns.com>.