

Product Retirement Notice

PRN #[301115-001]

30 November 2015

Joerns Healthcare Announces Limited Retirement Mode Plan for PrevaMatt Foam Mattresses

This notice serves as formal communication of Joerns Healthcare, Inc.'s intent to initiate the Limited Retirement Mode (LRM) notification for the following products and all related configurations and packages. Limited Retirement Mode is a statement by the company that it will no longer manufacture or develop enhancements for these products. Depending on inventory, technical capability, and customer demand Joerns will continue to offer support agreements on products in LRM. The following products are affected:

- Selected PrevaMatt Models
 - PrevaMatt (Basic)
 - PrevaMatt Deluxe
 - PrevaMatt Elite
 - PrevaMatt Elite with TEMPUR

This retirement notice attempts to identify all SKUs affected by the discontinuation of these select PrevaMatt Foam Mattresses. It is possible that some part numbers were missed in the list provided. Joerns reserves the right to include omitted SKUs if they are related to the products listed above, even if the SKU is not specifically listed in the notice. Those omitted SKUs are subject to the terms specified within this document. If you are unsure of a specific SKU, please contact your Joerns representative for clarification.

Impacted SKU's and Recommended Replacement Products:

Current SKU	New SKU	Description
PDF3576NZ	PVDE-3576FLNA2SZP	PrevaMatt Defend Flat 35x76x6
PDF3576NZBA	PVDE-3576FLNA2SZP	PrevaMatt Defend Flat 35x76x6
PDF3576SZBA	PVDE-3576FLNA2SZP	PrevaMatt Defend Flat 35x76x6
PDF3580BRBA	PVDE-3580FLNA2SZP	PrevaMatt Defend Flat 35x80x6
PDF3580NZ	PVDE-3580FLNA2SZP	PrevaMatt Defend Flat 35x80x6
PDF3580NZBA	PVDE-3580FLNA2SZP	PrevaMatt Defend Flat 35x80x6
PDF3580NZTBA	PVDE-3580FLNA2SZP	PrevaMatt Defend Flat 35x80x6
PDF3580SZBA	PVDE-3580FLNA2SZP	PrevaMatt Defend Flat 35x80x6
PDF3584NZ	PVDE-3584FLNA2SZP	PrevaMatt Defend Flat 35x84x6
PDF3584NZBA	PVDE-3584FLNA2SZP	PrevaMatt Defend Flat 35x84x6
PDF3584SZBA	PVDE-3584FLNA2SZP	PrevaMatt Defend Flat 35x84x6
PDF3676NZBA	PVDE-3676FLNA2SZP	PrevaMatt Defend Flat 36x76x6
PDF3676NZTBA	PVDE-3676FLNA2SZP	PrevaMatt Defend Flat 36x76x6
PDF3676SZBA	PVDE-3676FLNA2SZP	PrevaMatt Defend Flat 36x76x6
PDF3676SZTBA	PVDE-3676FLNA2SZP	PrevaMatt Defend Flat 36x76x6
PDF3680BRBA	PVDE-3680FLNA2SZP	PrevaMatt Defend Flat 36x80x6
PDF3680NZ	PVDE-3680FLNA2SZP	PrevaMatt Defend Flat 36x80x6
PDF3680NZBA	PVDE-3680FLNA2SZP	PrevaMatt Defend Flat 36x80x6
PDF3680NZTBA	PVDE-3680FLNA2SZP	PrevaMatt Defend Flat 36x80x6
PDF3680SZ	PVDE-3680FLNA2SZP	PrevaMatt Defend Flat 36x80x6
PDF3680SZBA	PVDE-3680FLNA2SZP	PrevaMatt Defend Flat 36x80x6
PDF3680SZTBA	PVDE-3680FLNA2SZP	PrevaMatt Defend Flat 36x80x6
PDF3684BRBA	PVDE-3684FLNA2SZP	PrevaMatt Defend Flat 36x84x6
PDF3684NZBA	PVDE-3684FLNA2SZP	PrevaMatt Defend Flat 36x84x6
PDF3684SZBA	PVDE-3684FLNA2SZP	PrevaMatt Defend Flat 36x84x6
PDF3976NZBA	PVDE-3976FLNA2SZP	PrevaMatt Defend Flat 39x76x6
PDF3980NZBA	PVDE-3980FLNA2SZP	PrevaMatt Defend Flat 39x80x6
PDF3980NZBAX	PVDE-3980FLNA2SZP	PrevaMatt Defend Flat 39x80x6

Current SKU	New SKU	Description
PDF3980NZTBA	PVDE-3980FLNA2SZP	PrevaMatt Defend Flat 39x80x6
PDF3980SZ	PVDE-3980FLNA2SZP	PrevaMatt Defend Flat 39x80x6
PDF4276NZBA	PVDE-4276FLNA2SZP	PrevaMatt Defend Flat 42x76x6
PDF4276SZBA	PVDE-4276FLNA2SZP	PrevaMatt Defend Flat 42x76x6
PDF4280NZBA	PVDE-4280FLNA2SZP	PrevaMatt Defend Flat 42x80x6
PDF4280NZTBA	PVDE-4280FLNA2SZP	PrevaMatt Defend Flat 42x80x6
PDF4280SZBA	PVDE-4280FLNA2SZP	PrevaMatt Defend Flat 42x80x6
PDF4284NZBA	PVDE-4284FLNA2SZP	PrevaMatt Defend Flat 42x84x6
PDS3576NZBA	PVDE-3576RPNA2SZP	PrevaMatt Defend RP 35x76x8
PDS3576SZBA	PVDE-3576RPNA2SZP	PrevaMatt Defend RP 35x76x8
PDS3580BRBA	PVDE-3580RPNA2SZP	PrevaMatt Defend RP 35x80x8
PDS3580NZBA	PVDE-3580RPNA2SZP	PrevaMatt Defend RP 35x80x8
PDS3580SZBA	PVDE-3580RPNA2SZP	PrevaMatt Defend RP 35x80x8
PDS3584NZBA	PVDE-3584RPNA2SZP	PrevaMatt Defend RP 35x84x8
PDS3584SZBA	PVDE-3584RPNA2SZP	PrevaMatt Defend RP 35x84x8
PDS3676NZBA	PVDE-3676RPNA2SZP	PrevaMatt Defend RP 36x76x8
PDS3676NZTBA	PVDE-3676RPNA2SZP	PrevaMatt Defend RP 36x76x8
PDS3676SZBA	PVDE-3676RPNA2SZP	PrevaMatt Defend RP 36x76x8
PDS3676SZTBA	PVDE-3676RPNA2SZP	PrevaMatt Defend RP 36x76x8
PDS3680BRBA	PVDE-3680RPNA2SZP	PrevaMatt Defend RP 36x80x8
PDS3680NZBA	PVDE-3680RPNA2SZP	PrevaMatt Defend RP 36x80x8
PDS3680NZTBA	PVDE-3680RPNA2SZP	PrevaMatt Defend RP 36x80x8
PDS3680SZBA	PVDE-3680RPNA2SZP	PrevaMatt Defend RP 36x80x8
PDS3680SZTBA	PVDE-3680RPNA2SZP	PrevaMatt Defend RP 36x80x8
PDS3684NZBA	PVDE-3684RPNA2SZP	PrevaMatt Defend RP 36x84x8
PDS3684SZBA	PVDE-3684RPNA2SZP	PrevaMatt Defend RP 36x84x8
PDS4280NZBA	PVDE-4280RPNA2SZP	PrevaMatt Defend RP 42x80x8
PEF3576NZBA	PVAL-3576FLNA4SZP	PrevaMatt Alleviate Flat 35x76x6
PEF3576NZTBA	PVAL-3576FLTM4SZP	PrevaMatt Alleviate Flat w/ TEMPUR 35x76x6
PEF3576SZBA	PVAL-3576FLNA4SZP	PrevaMatt Alleviate Flat 35x76x6
PEF3576SZTBA	PVAL-3576FLTM4SZP	PrevaMatt Alleviate Flat w/ TEMPUR 35x76x6
PEF3580BRBA	PVAL-3580FLNA4SZP	PrevaMatt Alleviate Flat 35x80x6
PEF3580NZ	PVAL-3580FLNA4SZP	PrevaMatt Alleviate Flat 35x80x6
PEF3580NZBA	PVAL-3580FLNA4SZP	PrevaMatt Alleviate Flat 35x80x6
PEF3580NZT	PVAL-3580FLTM4SZP	PrevaMatt Alleviate Flat w/ TEMPUR 35x80x6
PEF3580NZTBA	PVAL-3580FLTM4SZP	PrevaMatt Alleviate Flat w/ TEMPUR 35x80x6
PEF3580SZ	PVAL-3580FLNA4SZP	PrevaMatt Alleviate Flat 35x80x6
PEF3580SZBA	PVAL-3580FLNA4SZP	PrevaMatt Alleviate Flat 35x80x6
PEF3580SZTBA	PVAL-3580FLTM4SZP	PrevaMatt Alleviate Flat w/ TEMPUR 35x80x6
PEF3584NZBA	PVAL-3584FLNA4SZP	PrevaMatt Alleviate Flat 35x84x6
PEF3584NZTBA	PVAL-3584FLTM4SZP	PrevaMatt Alleviate Flat w/ TEMPUR 35x84x6
PEF3584SZBA	PVAL-3584FLNA4SZP	PrevaMatt Alleviate Flat 35x84x6
PEF3584SZTBA	PVAL-3584FLTM4SZP	PrevaMatt Alleviate Flat w/ TEMPUR 35x84x6
PEF3676BRBA	PVAL-3676FLNA4SZP	PrevaMatt Alleviate Flat 36x76x6
PEF3676NSTBA	PVAL-3676FLTM4SZP	PrevaMatt Alleviate Flat w/ TEMPUR 36x76x6
PEF3676NZBA	PVAL-3676FLNA4SZP	PrevaMatt Alleviate Flat 36x76x6
PEF3676NZTBA	PVAL-3676FLTM4SZP	PrevaMatt Alleviate Flat w/ TEMPUR 36x76x6
PEF3676SZBA	PVAL-3676FLNA4SZP	PrevaMatt Alleviate Flat 36x76x6
PEF3676SZTBA	PVAL-3676FLTM4SZP	PrevaMatt Alleviate Flat w/ TEMPUR 36x76x6
PEF3680BRBA	PVAL-3680FLNA4SZP	PrevaMatt Alleviate Flat 36x80x6

Current SKU	New SKU	Description
PEF3680NSTBA	PVAL-3680FLTM4SZP	PrevaMatt Alleviate Flat w/ TEMPUR 36x80x6
PEF3680NZ	PVAL-3680FLNA4SZP	PrevaMatt Alleviate Flat 36x80x6
PEF3680NZBA	PVAL-3680FLNA4SZP	PrevaMatt Alleviate Flat 36x80x6
PEF3680NLTBA	PVAL-3680FLTM4SZP	PrevaMatt Alleviate Flat w/ TEMPUR 36x80x6
PEF3680SZ	PVAL-3680FLNA4SZP	PrevaMatt Alleviate Flat 36x80x6
PEF3680SZBA	PVAL-3680FLNA4SZP	PrevaMatt Alleviate Flat 36x80x6
PEF3680SZTBA	PVAL-3680FLTM4SZP	PrevaMatt Alleviate Flat w/ TEMPUR 36x80x6
PEF3684NZBA	PVAL-3684FLNA4SZP	PrevaMatt Alleviate Flat 36x84x6
PEF3684NLTBA	PVAL-3684FLTM4SZP	PrevaMatt Alleviate Flat w/ TEMPUR 36x84x6
PEF3684SZBA	PVAL-3684FLNA4SZP	PrevaMatt Alleviate Flat 36x84x6
PEF3980NZBA	PVAL-3980FLNA4SZP	PrevaMatt Alleviate Flat 39x80x6
PEF3980NLTBA	PVAL-3980FLTM4SZP	PrevaMatt Alleviate Flat w/ TEMPUR 39x80x6
PEF3980SZ	PVAL-3980FLNA4SZP	PrevaMatt Alleviate Flat 39x80x6
PEF3980SZBA	PVAL-3980FLNA4SZP	PrevaMatt Alleviate Flat 39x80x6
PEF4280NSTBA	PVAL-4280FLTM4SZP	PrevaMatt Alleviate Flat w/ TEMPUR 42x80x6
PEF4280NZBA	PVAL-4280FLNA4SZP	PrevaMatt Alleviate Flat 42x80x6
PEF4280NLTBA	PVAL-4280FLTM4SZP	PrevaMatt Alleviate Flat w/ TEMPUR 42x80x6
PEF4280SZBA	PVAL-4280FLNA4SZP	PrevaMatt Alleviate Flat 42x80x6
PEF4280SZTBA	PVAL-4280FLTM4SZP	PrevaMatt Alleviate Flat w/ TEMPUR 42x80x6
PES3576NZ	PVAL-3576RPNA4SZP	PrevaMatt Alleviate RP 35x76x8
PES3576NZBA	PVAL-3576RPNA4SZP	PrevaMatt Alleviate RP 35x76x8
PES3576NLTBA	PVAL-3576RPTM4SZP	PrevaMatt Alleviate RP w/ TEMPUR 35x76x8
PES3576SZBA	PVAL-3576RPNA4SZP	PrevaMatt Alleviate RP 35x76x8
PES3580BRBA	PVAL-3580RPNA4SZP	PrevaMatt Alleviate RP 35x80x8
PES3580NZ	PVAL-3580RPNA4SZP	PrevaMatt Alleviate RP 35x80x8
PES3580NZBA	PVAL-3580RPNA4SZP	PrevaMatt Alleviate RP 35x80x8
PES3580NLTBA	PVAL-3580RPTM4SZP	PrevaMatt Alleviate RP w/ TEMPUR 35x80x8
PES3580SZBA	PVAL-3580RPNA4SZP	PrevaMatt Alleviate RP 35x80x8
PES3580SZTBA	PVAL-3580RPTM4SZP	PrevaMatt Alleviate RP w/ TEMPUR 35x80x8
PES3584NZ	PVAL-3584RPNA4SZP	PrevaMatt Alleviate RP 35x84x8
PES3584NZBA	PVAL-3584RPNA4SZP	PrevaMatt Alleviate RP 35x84x8
PES3676NSTBA	PVAL-3584RPTM4SZP	PrevaMatt Alleviate RP w/ TEMPUR 35x84x8
PES3676NZBA	PVAL-3676RPNA4SZP	PrevaMatt Alleviate RP 36x76x8
PES3676NLTBA	PVAL-3676RPTM4SZP	PrevaMatt Alleviate RP w/ TEMPUR 36x76x8
PES3676SZBA	PVAL-3676RPNA4SZP	PrevaMatt Alleviate RP 36x76x8
PES3676SZTBA	PVAL-3676RPTM4SZP	PrevaMatt Alleviate RP w/ TEMPUR 36x76x8
PES3680BRBA	PVAL-3680RPNA4SZP	PrevaMatt Alleviate RP 36x80x8
PES3680NSTBA	PVAL-3680RPTM4SZP	PrevaMatt Alleviate RP w/ TEMPUR 36x80x8
PES3680NZBA	PVAL-3680RPNA4SZP	PrevaMatt Alleviate RP 36x80x8
PES3680NLTBA	PVAL-3680RPTM4SZP	PrevaMatt Alleviate RP w/ TEMPUR 36x80x8
PES3680SZBA	PVAL-3680RPNA4SZP	PrevaMatt Alleviate RP 36x80x8
PES3680SZTBA	PVAL-3680RPTM4SZP	PrevaMatt Alleviate RP w/ TEMPUR 36x80x8
PES3684NZBA	PVAL-3684RPNA4SZP	PrevaMatt Alleviate RP 36x84x8
PES3684SZBA	PVAL-3684RPNA4SZP	PrevaMatt Alleviate RP 36x84x8
PES4280NZBA	PVAL-4280RPNA4SZP	PrevaMatt Alleviate RP 42x80x8
PES4280NLTBA	PVAL-4280RPTM4SZP	PrevaMatt Alleviate RP w/ TEMPUR 42x80x8
PRF3576NZ	PVBA-3576FLNANYZP	PrevaMatt Basic Flat 35x76x6
PRF3576NZBA	PVBA-3576FLNANYZP	PrevaMatt Basic Flat 35x76x6
PRF3576SZBA	PVBA-3576FLNANYZP	PrevaMatt Basic Flat 35x76x6
PRF3580NZ	PVBA-3580FLNANYZP	PrevaMatt Basic Flat 35x80x6

Current SKU	New SKU	Description
PRF3580NZBA	PVBA-3580FLNANYZP	PrevaMatt Basic Flat 35x80x6
PRF3580SZBA	PVBA-3580FLNANYZP	PrevaMatt Basic Flat 35x80x6
PRF3584NZ	PVBA-3584FLNANYZP	PrevaMatt Basic Flat 35x84x6
PRF3584NZBA	PVBA-3584FLNANYZP	PrevaMatt Basic Flat 35x84x6
PRF3584SZBA	PVBA-3584FLNANYZP	PrevaMatt Basic Flat 35x84x6
PRF3676NZBA	PVBA-3676FLNANYZP	PrevaMatt Basic Flat 36x76x6
PRF3676SZBA	PVBA-3676FLNANYZP	PrevaMatt Basic Flat 36x76x6
PRF3680NZBA	PVBA-3680FLNANYZP	PrevaMatt Basic Flat 36x80x6
PRF3680SZBA	PVBA-3680FLNANYZP	PrevaMatt Basic Flat 36x80x6
PRF3684NZBA	PVBA-3684FLNANYZP	PrevaMatt Basic Flat 36x84x6
PRS3576NZBA	PVBA-3576RPNANYZP	PrevaMatt Basic RP 35x76x8
PRS3576SZBA	PVBA-3576RPNANYZP	PrevaMatt Basic RP 35x76x8
PRS3580NZBA	PVBA-3580RPNANYZP	PrevaMatt Basic RP 35x80x8
PRS3580SZBA	PVBA-3580RPNANYZP	PrevaMatt Basic RP 35x80x8
PRS3676NZBA	PVBA-3676RPNANYZP	PrevaMatt Basic RP 36x76x8
PRS3676SZBA	PVBA-3676RPNANYZP	PrevaMatt Basic RP 36x76x8
PRS3680NZBA	PVBA-3680RPNANYZP	PrevaMatt Basic RP 36x80x8
PRS3680SZBA	PVBA-3680RPNANYZP	PrevaMatt Basic RP 36x80x8
PRS3684NZBA	PVBA-3684RPNANYZP	PrevaMatt Basic RP 36x84x8

*Contact your Joerns representative to discuss replacement options that would best fit your requirements.

Regions Affected:

- Asia Pacific (AP) Europe, Middle East, Africa (EMEA)
 Latin America (LA) North America (NA)

Channels Affected:

- Acute (AC) Veterans Affairs (VA)
 Post Acute (PA) Home Care (HC)

Reason for Retirement:

The Joerns PrevaMatt series has undergone a complete transformation to create a portfolio of foam mattresses designed for comfort and safety all while providing pressure ulcer prevention. The expanded portfolio gives healthcare Providers a range of options to improve outcomes, reduce risks to both the caregiver and patient, and meet financial objectives.

The new PrevaMatt series features a greener and more sustainable portfolio products manufactured with a virtually zero emission process that meets or exceeds the Clean Air Act requirements. The mattresses are manufactured from plant based raw materials with greater consistency and durability. The revised TB 117-2013 regulation has changed requirements for the “smolder test” that can now be met without the addition of flame retardant (FR) chemicals to the foam. Aligning with the EPA’s position on the health and environmental effects associated with the use of FR, Joerns Healthcare has moved away from FR’s in all of our foam products including the foam mattresses. The removal of the FR from these surfaces will lead to a product that contains fewer impurities with potential positive impacts on the performance of the mattresses including better resiliency, less chemical exposure for the patient, and a more durable product.

Timeline of Events:

Active Retirement Mode	Joerns will no longer manufacture the noted SKUs after this date.	1 December 2015
Limited Retirement Mode	Joerns will no longer sell the noted SKUs after this date.	1 January 2016
End of Service	Joerns will no longer offer service parts for the product after this date.	1 January 2017

Service and Warranty:

Joerns will maintain our commitment to our customers by supporting and servicing discontinued product at all domestic service centers throughout the life of all warranties in place, as long as the required parts are commercially available. Joerns reserves the exclusive right to provide an equivalent replacement part during the warranty period if the required part is no longer available.

Contact:

Joerns Healthcare is committed to providing you with a superior level of customer service. Please contact a Joerns customer care representative for additional information regarding this communication.

All official End of Life notifications and phase information is posted on the support area of our website at: <http://www.joerns.com>.