

Product Retirement Notice

PRN #[092016-003]

September 30, 2016

Joerns Healthcare Announces End of Life Plan for BioClinic Foam Matt

This notice serves as formal communication of Joerns Healthcare, Inc.'s intent to initiate the Limited Retirement Mode (LRM) notification for the following products and all related configurations and packages. Limited Retirement Mode (LRM) is a statement by the company that it will no longer manufacture or develop enhancements for these products. Depending on inventory, technical capability, and customer demand Joerns will continue to offer support agreements on products in LRM. LRM is a discretionary phase in the product lifecycle process. The following product(s) are affected:

- Select BioClinic Elite, Deluxe, Basic, Imprint, BodyWrap, & DermaTech Mattresses

This retirement notice attempts to identify all SKUs affected by the discontinuation of the BioClinic Foam Matt series. It is possible that some part numbers were missed in the list provided. Joerns reserves the right to include omitted SKUs if they are related to the products listed above, even if the SKU is not specifically listed in the notice. Those omitted SKUs are subject to the terms specified within this document. If you are unsure of a specific SKU, please contact your Joerns representative for clarification.

Products:

Product Name	SKU	Description
BioClinic DermaTech Mattress	DTF3576NS	DERMATECH SYSTEM,35X76X6, SEWN
BioClinic DermaTech Mattress	DTF3576NSBA	DERMATECH SYSTEM 35X76X6 FIRE BAR, SEWN
BioClinic DermaTech Mattress	BBP3576NZ	BIOCLINIC BASIC 35X76 MATT; NYL
BioClinic DermaTech Mattress	BBP3576NZBA	BIOCLINIC BASIC 35X76X6 NYL FB
BioClinic DermaTech Mattress	BBP3576SZBA	BIOCLINIC BASIC 35X76 MATT; STR; W/ FB
BioClinic DermaTech Mattress	550101	DERMATECH ECM 35 X 80 X 5
BioClinic DermaTech Mattress	DTF3580NS	DERMATECH SYSTEM35X80X6
BioClinic DermaTech Mattress	DTF3580NSBA	DERMATECH 35X80X6 FIRE BAR, SEWN
BioClinic DermaTech Mattress	BBP3580NZ	BIOCLINIC BASIC 35X80 MATT; NYL
BioClinic DermaTech Mattress	BBP3580NZBA	BIOCLINIC BASIC 35X80X6 NYL FB
BioClinic DermaTech Mattress	BBP3580SZ	BIOCLINIC BASIC 35X80 MATT; STR
BioClinic DermaTech Mattress	BBP3580SZBA	BIOCLINIC BASIC 35X80 MATT; STR; W/ FB
BioClinic DermaTech Mattress	DTS3580NZ	DERMATECH SW,35X80X6,NYLON,ZIP STANDARD
BioClinic DermaTech Mattress	BBS3580NZBA	BIOCLINIC BASIC SW 35X80X6 NYL FB
BioClinic DermaTech Mattress	BBS3580NZ	BIOCLINIC BASIC 35X80 W/ SW; NYL
BioClinic DermaTech Mattress	550108	DERMATECH 35 X 84 X 5
BioClinic DermaTech Mattress	DTF3584NS	DERMATECH SYSTEM,35X84X6, SEWN
BioClinic DermaTech Mattress	BBP3584NZ	BIOCLINIC BASIC 35X84 MATT; NYL
BioClinic DermaTech Mattress	DTF3680NS	DERMATECH,36X80.5X6,NYLON
BioClinic DermaTech Mattress	DTS3680NZ	DERMATECH SW,36X80.5X6,NYL,ZIP TRUFIT
BioClinic DermaTech Mattress	DTS3680NZBA	DERMATECH SW,36X80.5X6,FB TRUFIT,ZPERED
BioClinic DermaTech Mattress	DTF3684NS	DERMATECH,36X84.5X6,NYLON
BioClinic DermaTech Mattress	DTF3780NSBA	DERMATECH, 36.25X82X6, NYL, SEWN FB
BioClinic BodyWrap Mattress	BDP3576NZBA	BIOCLINIC DELUXE 35X76 MATT; NYL; W/ F
BioClinic BodyWrap Mattress	BWP3580NS	BODYWRAP PLUS 35X80,SEWN
BioClinic BodyWrap Mattress	BWP3580NZ	BODYWRAP PLUS 35 X 80

BioClinic BodyWrap Mattress	BDP3580NZ	BIOCLINIC DELUXE 35X80 MATT; NYL
BioClinic BodyWrap Mattress	BDP3580NZBA	BIOCLINIC DELUXE 35X80 MATT; NYL; W/ F
BioClinic BodyWrap Mattress	BDP3580SZ	BIOCLINIC DELUXE 35X80 MATT; STR
BioClinic BodyWrap Mattress	BDP3580SZBA	BIOCLINIC DELUXE 35X80X6 STRETCH FB
BioClinic BodyWrap Mattress	BDS3580NZ	BIOCLINIC DELUXE 35X80 W/ SW; NYL
BioClinic BodyWrap Mattress	BWP3580NZ	BODYWRAP PLUS 35 X 80
BioClinic BodyWrap Mattress	BDP3584NZBA	BIOCLINIC DELUXE 35X84 MATT; NYL; W/ F
BioClinic BodyWrap Mattress	BDP3584SZBA	BIOCLINIC DELUXE 35X84X6 STRETCH FB
BioClinic BodyWrap Mattress	BWP3680SZ	BODY WRAP PLUS,36X80.5,STRETCH
BioClinic BodyWrap Mattress	BWS3680NZ	BODY WRAP PLUS SW,36X80.5,NYL
BioClinic BodyWrap Mattress	BDP3980NZ	BIOCLINIC DELUXE 39X80 MATT; NYL
BioClinic BodyWrap Mattress	BDP3980SZBA	BIOCLINIC DELUXE 39X80 MATT; STR; W/ F
BioClinic BodyWrap Mattress	BDP3984NZBA	BIOCLINIC DELUXE 39X84 MATT; NYL; W/ F
BioClinic BodyWrap Mattress	BDP4276NZBA	BIOCLINIC DELUXE 42X76 MATT; NYL; W/ F
BioClinic BodyWrap Mattress	BDP4280NZ	BIOCLINIC DELUXE 42X80 MATT; NYL
BioClinic BodyWrap Mattress	BDP4280NZBA	BIOCLINIC DELUXE 42X80 MATT; NYL; W/ F
BioClinic BodyWrap Mattress	BDP4280SZ	BIOCLINIC DELUXE 42X80 MATT; STR
BioClinic BodyWrap Mattress	BDP4280SZBA	BIOCLINIC DELUXE 42X80 MATT; STR; W/ F
BioClinic BodyWrap Mattress	BDP4284NZBA	BIOCLINIC DELUXE 42X84 MATT; NYL; W/ F
BioClinic Imprint Mattress	IMF3576NZ	IMPRINT MATT,35 X 76 X 6
BioClinic Imprint Mattress	BEP3576NZBA	BIOCLINIC ELITE 35X76 MATT; NYL; W/ FB
BioClinic Imprint Mattress	IMF3580NZ	IMPRINT MATT,35 X 80 X 6
BioClinic Imprint Mattress	IMF3580NZBA	IMPRINT MATT,35X80X6,FIRE BAR
BioClinic Imprint Mattress	BEP3580NZ	BIOCLINIC ELITE 35X80 MATT; NYL
BioClinic Imprint Mattress	BEP3580NZBA	BIOCLINIC ELITE 35X80 MATT; NYL; W/ FB
BioClinic Imprint Mattress	BEP3580SZ	BIOCLINIC ELITE 35X80 MATT; STR
BioClinic Imprint Mattress	BEP3580SZBA	BIOCLINIC ELITE 35X80X6.5 STRETCH FB
BioClinic Imprint Mattress	IMP3580NSBA	IMPRINT PERIMETER,35X80, NYL, SEWN, W/FB
BioClinic Imprint Mattress	IMS3580NZ	IMPRINT PERI SW,35X80,NYLON
BioClinic Imprint Mattress	IMS3580NZBA	IMPRINT PERI SW,35X80,FIRE BAR
BioClinic Imprint Mattress	BES3580NZBA	BIOCLINIC ELITE 35X80 W/ SW; NYL; W/ F
BioClinic Imprint Mattress	IMF3580NS	IMPRINT MATT35X80X6NYLSEW
BioClinic Imprint Mattress	IMF3584NZ	IMPRINT MATT,35 X 84 X 6
BioClinic Imprint Mattress	BEP3584NZ	BIOCLINIC ELITE 35X84 MATT; NYL
BioClinic Imprint Mattress	BEP3584NZBA	BIOCLINIC ELITE 35X84 MATT; NYL; W/ FB
BioClinic Imprint Mattress	IMF3584NS	IMPRINT MATT35X84X6NYLSEW
BioClinic Imprint Mattress	IMP3676NZ	IMPRINT PERI,36X76.5,NYLON
BioClinic Imprint Mattress	IMF3680NZ	IMPRINT MATT,36X80.5,NYLON
BioClinic Imprint Mattress	IMF3680NZBA	IMPRINT MATT,36X80.5,FIRE BARR
BioClinic Imprint Mattress	IMF3780NZ	IMPRINT MATT,36.25X82,NYLON
BioClinic Imprint Mattress	IMF3680NS	IMPRINT MATT36X80.5 NYLON SEWN
BioClinic Imprint Mattress	BEP3980NZBA	BIOCLINIC ELITE 39X80 MATT; NYL; W/ FB
BioClinic Imprint Mattress	BEP4280NZ	BIOCLINIC ELITE 42X80 MATT; NYL
BioClinic Imprint Mattress	BEP4280NZBA	BIOCLINIC ELITE 42X80 MATT; NYL; W/ FB

BioClinic Imprint Mattress	BEP4280SZ	BIOCLINIC ELITE 42X80 MATT; STR
BioClinic Imprint Mattress	BEP4280SZBA	BIOCLINIC ELITE 42X80 MATT; STR; W/ FB
BioClinic Imprint Mattress	BES4280NZBA	BIOCLINIC ELITE 42X80 W/ SW; NYL; W/ F

Impacted SKU's and Recommended Replacement Products:

Current SKU	New SKU	Product Description
DTF3576NS	DTF3576NZBA	DERMATECH FLAT, 35X76X6, FB, ZIPPERED
DTF3576NSBA	DTF3576NZBA	DERMATECH FLAT, 35X76X6, FB, ZIPPERED
BBP3576NZ	DTF3576NZBA	DERMATECH FLAT, 35X76X6, FB, ZIPPERED
BBP3576NZBA	DTF3576NZBA	DERMATECH FLAT, 35X76X6, FB, ZIPPERED
BBP3576SZBA	DTF3576NZBA	DERMATECH FLAT, 35X76X6, FB, ZIPPERED
550101	DTF3580NZBA	DERMATECH FLAT, 35X80X6, FB , ZIPPERED
DTF3580NS	DTF3580NZBA	DERMATECH FLAT, 35X80X6, FB , ZIPPERED
DTF3580NSBA	DTF3580NZBA	DERMATECH FLAT, 35X80X6, FB , ZIPPERED
BBP3580NZ	DTF3580NZBA	DERMATECH FLAT, 35X80X6, FB , ZIPPERED
BBP3580NZBA	DTF3580NZBA	DERMATECH FLAT, 35X80X6, FB , ZIPPERED
BBP3580SZ	DTF3580NZBA	DERMATECH FLAT, 35X80X6, FB , ZIPPERED
BBP3580SZBA	DTF3580NZBA	DERMATECH FLAT, 35X80X6, FB , ZIPPERED
DTS3580NZ	DTS3580NZBA	DERMATECH SW, 35X80X6, FB , ZIPPERED
BBS3580NZBA	DTS3580NZBA	DERMATECH SW, 35X80X6, FB , ZIPPERED
BBS3580NZ	DTS3580NZBA	DERMATECH SW, 35X80X6, FB , ZIPPERED
550108	DTF3584NZBA	DERMATECH FLAT, 35X84X6, FB , ZIPPERED
DTF3584NS	DTF3584NZBA	DERMATECH FLAT, 35X84X6, FB , ZIPPERED
BBP3584NZ	DTF3584NZBA	DERMATECH FLAT, 35X84X6, FB , ZIPPERED
DTF3680NS	DTF3680NZBA	DERMATECH FLAT, 36X80.5X6, FB , ZIPPERED
DTS3680NZ	DTS3680NZBA	DERMATECH SW,36X80.5X6, FB , ZIPPERED
DTS3680NZBA	DTS3680NZBA	DERMATECH SW,36X80.5X6, FB , ZIPPERED
DTF3684NS	DTF3684NZBA	DERMATECH FLAT, 36X84.5X6, FB , ZIPPERED
DTF3780NSBA	DTF3684NZBA	DERMATECH FLAT, 36X84.5X6, FB , ZIPPERED
BDP3576NZBA	BWP3576NZBA	BODYWRAP FLAT, 35X76X6, FB, ZIPPERED
BWP3580NS	BWP3580NZBA	BODYWRAP FLAT, 35X80X6, FB, ZIPPERED
BWP3580NZ	BWP3580NZBA	BODYWRAP FLAT, 35X80X6, FB, ZIPPERED
BDP3580NZ	BWP3580NZBA	BODYWRAP FLAT, 35X80X6, FB, ZIPPERED
BDP3580NZBA	BWP3580NZBA	BODYWRAP FLAT, 35X80X6, FB, ZIPPERED
BDP3580SZ	BWP3580NZBA	BODYWRAP FLAT, 35X80X6, FB, ZIPPERED
BDP3580SZBA	BWP3580NZBA	BODYWRAP FLAT, 35X80X6, FB, ZIPPERED
BDS3580NZ	BWS3580NZBA	BODYWRAP SW, 35X80X6, FB, ZIPPERED
BWP3580NZ	BWP3584NZBA	BODYWRAP FLAT, 35X84X6, FB, ZIPPERED
BDP3584NZBA	BWP3584NZBA	BODYWRAP FLAT, 35X84X6, FB, ZIPPERED
BDP3584SZBA	BWP3584NZBA	BODYWRAP FLAT, 35X84X6, FB, ZIPPERED
BWP3680SZ	BWP3680NZBA	BODYWRAP FLAT, 36X80X6, FB, ZIPPERED
BWS3680NZ	BWS3680NZBA	BODYWRAP SW, 36X80X6, FB, ZIPPERED
BDP3980NZ	BWP3980NZBA	BODYWRAP FLAT, 39X80X6, FB, ZIPPERED
BDP3980SZBA	BWP3980NZBA	BODYWRAP FLAT, 39X80X6, FB, ZIPPERED

BDP3984NZBA	BWP3980NZBA	BODYWRAP FLAT, 39X80X6, FB, ZIPPERED
BDP4276NZBA	BWP4276NZBA	BODYWRAP FLAT, 42X76X6, FB, ZIPPERED
BDP4280NZ	BWP4280NZBA	BODYWRAP FLAT, 42X80X6, FB, ZIPPERED
BDP4280NZBA	BWP4280NZBA	BODYWRAP FLAT, 42X80X6, FB, ZIPPERED
BDP4280SZ	BWP4280NZBA	BODYWRAP FLAT, 42X80X6, FB, ZIPPERED
BDP4280SZBA	BWP4280NZBA	BODYWRAP FLAT, 42X80X6, FB, ZIPPERED
BDP4284NZBA	BWP4284NZBA	BODYWRAP FLAT, 42X84X6, FB, ZIPPERED
IMF3576NZ	IMP3576SZBA	IMPRINT FLAT, 35X76X6, FB, ZIPPERED
BEP3576NZBA	IMP3576SZBA	IMPRINT FLAT, 35X76X6, FB, ZIPPERED
IMF3580NZ	IMP3580SZBA	IMPRINT FLAT, 35X80X6, FB, ZIPPERED
IMF3580NZBA	IMP3580SZBA	IMPRINT FLAT, 35X80X6, FB, ZIPPERED
BEP3580NZ	IMP3580SZBA	IMPRINT FLAT, 35X80X6, FB, ZIPPERED
BEP3580NZBA	IMP3580SZBA	IMPRINT FLAT, 35X80X6, FB, ZIPPERED
BEP3580SZ	IMP3580SZBA	IMPRINT FLAT, 35X80X6, FB, ZIPPERED
BEP3580SZBA	IMP3580SZBA	IMPRINT FLAT, 35X80X6, FB, ZIPPERED
IMP3580NSBA	IMS3580SZBA	IMPRINT SW, 35X80X6, FB, ZIPPERED
IMS3580NZ	IMS3580SZBA	IMPRINT SW, 35X80X6, FB, ZIPPERED
IMS3580NZBA	IMS3580SZBA	IMPRINT SW, 35X80X6, FB, ZIPPERED
BES3580NZBA	IMS3580SZBA	IMPRINT SW, 35X80X6, FB, ZIPPERED
IMF3580NS	IMP3580NS	IMPRINT FLAT, 35X80X6, FB, SEWN
IMF3584NZ	IMP3584SZBA	IMPRINT FLAT, 35X84X6, FB, ZIPPERED
BEP3584NZ	IMP3584SZBA	IMPRINT FLAT, 35X84X6, FB, ZIPPERED
BEP3584NZBA	IMP3584SZBA	IMPRINT FLAT, 35X84X6, FB, ZIPPERED
IMF3584NS	IMP3584NS	IMPRINT FLAT, 35X84X6, FB, SEWN
IMP3676NZ	IMS3676SZBA	IMPRINT SW, 36X76X6, FB, ZIPPERED
IMF3680NZ	IMP3680SZBA	IMPRINT FLAT, 36X80X6, FB, ZIPPERED
IMF3680NZBA	IMP3680SZBA	IMPRINT FLAT, 36X80X6, FB, ZIPPERED
IMF3780NZ	IMP3680SZBA	IMPRINT FLAT, 36X80X6, FB, ZIPPERED
IMF3680NS	IMP3680NS	IMPRINT FLAT, 36X80X6, FB, SEWN
BEP3980NZBA	IMP3980SZBA	IMPRINT FLAT, 39X80X6, FB, ZIPPERED
BEP4280NZ	IMP4280SZBA	IMPRINT FLAT, 42X80X6, FB, ZIPPERED
BEP4280NZBA	IMP4280SZBA	IMPRINT FLAT, 42X80X6, FB, ZIPPERED
BEP4280SZ	IMP4280SZBA	IMPRINT FLAT, 42X80X6, FB, ZIPPERED
BEP4280SZBA	IMP4280SZBA	IMPRINT FLAT, 42X80X6, FB, ZIPPERED
BES4280NZBA	IMS4280SZBA	IMPRINT SW, 42X80X6, FB, ZIPPERED

**Contact your Joerns representative to discuss replacement options that would best fit your requirements.*

Regions Affected:

- Asia Pacific (AP)
- Europe, Middle East, Africa (EMEA)
- Latin America (LA)
- North America (NA)

Channels Affected:

- Acute (AC)
- Veterans Affairs (VA)
- Post Acute (PA)
- Home Care (HC)

Reason for Retirement:

In order to better serve our customers and meet their needs in a timely manner, a portfolio consolidation and product upgrade is necessary within the BioClinic Foam Mattress Portfolio. Select configurations will be added to better meet the needs of patients and caregivers alike. The upgraded mattresses provide superior performance to existing BioClinic mattresses and will help drive clinic outcomes for our customers. Discontinued products have designated migration suggestions where applicable. Additionally, unnecessary flame retardant chemicals have been eliminated and replaced with plant-based raw materials along with a fire sock in order to provide a purer material with improved durability for customers.

Timeline of Events:

Active Retirement Mode	Joerns will no longer manufacture the noted product SKUs after this date.	December 1, 2016
Limited Retirement Mode	Joerns will no longer sell the noted product SKUs after this date.	December 1, 2016
End of Service	Joerns will no longer offer service parts for the product after this date.	December 1, 2017

Service and Warranty:

Joerns will maintain our commitment to our customers by supporting and servicing discontinued product at all domestic service centers throughout the life of all warranties in place, as long as the required parts are commercially available. Service parts will remain in inventory for seven years after the final sale date of discontinued products when an end of service announcement is released.

Contact:

Joerns Healthcare is committed to providing you with a superior level of customer service. Please contact your Joerns representative for additional information regarding this communication.

All official End of Life notifications and phase information is posted on the support area of our website at: <http://www.joerns.com>.