

# Product Retirement Notice

PRN #[092016-002]

September 30, 2016

## Joerns Healthcare Announces End of Life Plan for BioClinic Bolsters & Miscellaneous Items

This notice serves as formal communication of Joerns Healthcare, Inc.'s intent to initiate the Limited Retirement Mode (LRM) notification for the following products and all related configurations and packages. Limited Retirement Mode (LRM) is a statement by the company that it will no longer manufacture or develop enhancements for these products. Depending on inventory, technical capability, and customer demand Joerns will continue to offer support agreements on products in LRM. LRM is a discretionary phase in the product lifecycle process. The following product(s) are affected:

- Select BioClinic Bolsters & Miscellaneous Items

This retirement notice attempts to identify all SKUs affected by the discontinuation of the BioClinic Bolsters & Miscellaneous Items. It is possible that some part numbers were missed in the list provided. Joerns reserves the right to include omitted SKUs if they are related to the products listed above, even if the SKU is not specifically listed in the notice. Those omitted SKUs are subject to the terms specified within this document. If you are unsure of a specific SKU, please contact your Joerns representative for clarification.

### **Products:**

Product Name	SKU	Description
BioClinic Bolsters & Miscellaneous Items	4117-FP	W/C PAD 12/CS EGGCRATE FLAT PACK
BioClinic Bolsters & Miscellaneous Items	77-9020	BODY WRAP INSERT 4/CS
BioClinic Bolsters & Miscellaneous Items	77-9023	BODY WRAP INSERTS 27X68 4/CS
BioClinic Bolsters & Miscellaneous Items	101-3504	TRILINE FOAM INSERT 4X35X10
BioClinic Bolsters & Miscellaneous Items	105956	TWIN 80 RSC BOX
BioClinic Bolsters & Miscellaneous Items	10701BA	BIOCORE 35X80X6 FIRE BARRIER
BioClinic Bolsters & Miscellaneous Items	207-0064	AIR FOAM MATTRESS 4" HEAD FOAM EXT
BioClinic Bolsters & Miscellaneous Items	207-0073	PROCAIR 2PC TOP SHEET 36X80.5X1
BioClinic Bolsters & Miscellaneous Items	207-0075	SCULPTURED HEAD SECTION
BioClinic Bolsters & Miscellaneous Items	207-0077	PROMATT FOAM SURROUND 85 CM
BioClinic Bolsters & Miscellaneous Items	207-0083	SCULPTURED HEAD SECTION 85 CM
BioClinic Bolsters & Miscellaneous Items	207-0084	RISER SEAT SECTION 85 CM
BioClinic Bolsters & Miscellaneous Items	207-0085	Foam Cylinder 85cm zero notch head sect
BioClinic Bolsters & Miscellaneous Items	207-0086	Foam Cylinder 85cm 1notch seat section
BioClinic Bolsters & Miscellaneous Items	207-0087	Foam Cylinder 85cm 2 notch foot section
BioClinic Bolsters & Miscellaneous Items	207-0088	PROMATT FOAM SURROUND 78 CM
BioClinic Bolsters & Miscellaneous Items	207-0094	SCULPTURED HEAD SECTION 78 CM
BioClinic Bolsters & Miscellaneous Items	207-0095	RISER SEAT SECTION 78 CM

BioClinic Bolsters & Miscellaneous Items	207-0096	Foam Cylinder (78cm) zero notch head
BioClinic Bolsters & Miscellaneous Items	207-0097	Foam Cylinder (78cm) one notch seat
BioClinic Bolsters & Miscellaneous Items	207-0098	Foam Cylinder (78cm) two notch foot
BioClinic Bolsters & Miscellaneous Items	207-0346	PREVAMATT ELITE VISCO TPR 27x76.5x2.5
BioClinic Bolsters & Miscellaneous Items	207-0347	PREVAMATT ELITE VISCO TPR 27x80.5x2.5
BioClinic Bolsters & Miscellaneous Items	207-0348	PREVAMATT ELITE VISCO TPR 27x84.5x2.5
BioClinic Bolsters & Miscellaneous Items	207-0397	PREVAMATT ELITE VISCO TPR 27x78x2.5
BioClinic Bolsters & Miscellaneous Items	207-0398	PREVAMATT ELITE VISCO TPR 27x82x2.5
BioClinic Bolsters & Miscellaneous Items	207-0399	PREVAMATT ELITE VISCO TPR 27x86x2.5
BioClinic Bolsters & Miscellaneous Items	207-0400	PREVAMATT ELITE VISCO TPR 31x80x2.5
BioClinic Bolsters & Miscellaneous Items	207-0434	SIDEWALL, RAISED 4.25X76X8
BioClinic Bolsters & Miscellaneous Items	216-2246-GR	NON-APM, HEAD CELL, 15 ILD/1.7 DEN FOAM
BioClinic Bolsters & Miscellaneous Items	216-2246-TN	NON-APM HEAD CELL, 30 ILD/1.7 DEN FOAM
BioClinic Bolsters & Miscellaneous Items	216-2255-GR	SEAT CELL, 15 ILD/1.7 DEN FOAM
BioClinic Bolsters & Miscellaneous Items	216-2256-GR	FOOT CELL, 15 ILD/1.7 DEN FOAM
BioClinic Bolsters & Miscellaneous Items	216-2257-GR	HEAD CELL, 15 ILD/1.7 DEN FOAM
BioClinic Bolsters & Miscellaneous Items	216-4005	VISCORIDE CUSHION LABEL
BioClinic Bolsters & Miscellaneous Items	222-3680KIT	PROCAIR UPGRADE KIT
BioClinic Bolsters & Miscellaneous Items	303-1227-CC	INSERT,SLOTTED,ALUM,T/L
BioClinic Bolsters & Miscellaneous Items	310-0262	BASE COVER, AIR FOAM MATTRESS SERIES
BioClinic Bolsters & Miscellaneous Items	330468-CC	LABEL, FTEND, BIOCLINIC BAS, DLX, & ELIT
BioClinic Bolsters & Miscellaneous Items	340266	MEMBRANE SWITCH,PRO AIRE
BioClinic Bolsters & Miscellaneous Items	340295	ASSY,ROTATION CELL RIGHT,PA
BioClinic Bolsters & Miscellaneous Items	340350	ASSY,ROTATION CELL,LEFT,PA
BioClinic Bolsters & Miscellaneous Items	6725-CC	TICK BLUE/GRAY 35X80X6 FZ 4H
BioClinic Bolsters & Miscellaneous Items	77-9010-CC	ALT.CARE BODYWRAP W/COVER 6/CS
BioClinic Bolsters & Miscellaneous Items	4117-FP	W/C PAD 12/CS EGGCRATE FLAT PACK
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**Impacted SKU's and Recommended Replacement Products:**

Current SKU	New SKU	Product Description
4117-FP	4117-CC	W/C PAD 18/CS, EGGCRATE
10701BA	DTF3580NZBA-CV	DERMATECH FLAT, 35X80X6, FB , ZIPPERED

*\*Contact your Joerns representative to discuss replacement options that would best fit your requirements.*

**Regions Affected:**

- Asia Pacific (AP)       Europe, Middle East, Africa (EMEA)  
 Latin America (LA)     North America (NA)

**Channels Affected:**

- Acute (AC)                       Veterans Affairs (VA)  
 Post Acute (PA)                 Home Care (HC)

**Reason for Retirement:**

In order to better serve our customers, a portfolio consolidation and product upgrade is necessary within the BioClinic Bolsters and Miscellaneous Items Portfolio in order to better meet customer needs in a timely manner. Select items will still be available to meet the needs of patients and caregivers alike and help drive clinic outcomes for our customers by streamlining our product offering. Discontinued products have designated migration suggestions where applicable.

**Timeline of Events:**

Active Retirement Mode	Joerns will no longer manufacture the noted product SKUs after this date.	October 1, 2016
Limited Retirement Mode	Joerns will no longer sell the noted product SKUs after this date.	October 1, 2016
End of Service	Joerns will no longer offer service product for the product after this date.	November 1, 2016

**Service and Warranty:**

Joerns will maintain our commitment to our customers by supporting and servicing discontinued product at all domestic service centers throughout the life of all warranties in place, as long as the required parts are commercially available. Service parts will remain in inventory for seven years after the final sale date of discontinued products when an end of service announcement is released.

**Contact:**

Joerns Healthcare is committed to providing you with a superior level of customer service. Please contact your Joerns representative for additional information regarding this communication.

All official End of Life notifications and phase information is posted on the support area of our website at: <http://www.joerns.com>.